

St.Gallen Operational Excellence & Quality Metrics Conference 2018

June 20, 2018

University of St.Gallen | 111 Amoy Street #03-00 | Singapore 069931

One day conference on Operational Excellence, Quality Metrics and Quality Culture in the pharmaceutical industry organized by the University of St.Gallen, Switzerland.



The Institute of Technology Management, University of St.Gallen

As the leading research institution in the field of Operational Excellence (OPEX) in the pharmaceutical industry the institute conducts research as well as industry projects for over 15 years. We operate the **largest independent OPEX Benchmarking in the world**. Having access to a powerful OPEX database combined with project experiences and latest research results on OPEX the University of St.Gallen is an optimal partner to design the future of OPEX in your company.

Objectives

Providing first-hand insights on current global challenges in the pharmaceutical industry with a special focus on our Quality Metrics Research, financed by the US FDA. A mix of lectures, workshop sessions and a case study will enhance a fruitful discussion between the participants.

Agenda

09:00 09:15	Introduction & Conference Overview	13:00 14:00	Insights from St.Gallen's Quality Metrics Project
09:15 09:45	Operational Excellence 2017 – What are the “Hot Topics”?	14:00 14:30	Insights from St.Gallen QC Lab OPEX Benchmarking
09:45 10:45	Managing Operational Excellence: State-of-the Art	14:30 15:00	<i>Coffee Break</i>
10:45 11:00	<i>Coffee Break</i>	15:00 16:00	Operational Excellence Case Study
11:00 12:00	Conclusion Workshop – What does this mean for me?	16:00 16:30	Discussion of Case Study
12:00 13:00	<i>Lunch</i>	16:30 17:00	Wrap-up & Feedback

For more information and registration please visit:

<http://tectem.ch/institute/opex/conference>

CONTACT



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